

Name:
Date of Event:
Type of Event:

For each item identified below, circle the number to the right that best fits your judgment of its quality.
Only surveys with name or date will be considered

Mercer Oaks Catering Customer Satisfaction Survey	Scale				
	P o o r	Good			E x c e l l e n t
	1	2	3	4	5
1. How would you rate the buildings cleanliness?	1	2	3	4	5
2. How would you rate the banquet rooms cleanliness?	1	2	3	4	5
3. How would you rate the overall building appearance?	1	2	3	4	5
4. How would you rate the food quality?	1	2	3	4	5
5. How would you rate the food presentation?	1	2	3	4	5
6. How would you rate the overall service staff for your event?	1	2	3	4	5
7. How would you rate the bar staff for your event?	1	2	3	4	5
8. How would you rate the event coordination of this event?	1	2	3	4	5
9. How would you rate the overall experience?	1	2	3	4	5
10. What is the likelihood of recommending our Catering Company?	1	2	3	4	5
11. What is the likelihood of booking a future event with us?	1	2	3	4	5
12. How would you rate the pricing in relation to what you received?	1	2	3	4	5

Questions, Comments, or Suggestions:

Would you be willing to be a reference for us? If yes how would you like us to contact you?
